

## Covid 19

Your safety is the first priority for us whilst staying at our accommodation. In order to give you peace of mind in these new times, we have introduced steps put in place in order to reduce the risk of Covid-19 infection during your stay, whilst ensuring you are still able to enjoy your holiday, and any facilities that may be available to you.

### Cleanliness, hygiene and social distancing during your stay

Without any hard and fast rules over what extra measures to be implicated, we are following government guidelines. This includes:

- Cleaning with anti viral products and providing anti bacterial handwash in the bathrooms
- Hand sanitiser for your use before entering the property, or when outside.
- No face to face contact, entrance to property with key safe.
- Gardener and pool maintenance staff, social distancing.

### Safer Stays Principles

- Cleaned and sanitised: Using effective disinfectant for all surfaces and high touch areas.
- Removal of non-essential items: Temporarily remove items which are more difficult to keep clean and hygienic but should not affect your stay.

These include, but are not limited to:

- Books, jigsaw puzzles, board games, toys, maps, swimming pool inflatables and some decorative furnishings.
- Managing and reporting cases: Government guidelines followed to report and manage any potential or confirmed infection cases.
- Safer check-in: The use of key safe.

As well as these changes, extra time is needed to carry out the thorough hygiene practices between each guest and we have changed the check in/out times, to allow for this.

